Welcome

Whether you are a new or an existing patient, we would like to thank you for choosing our practice. Our aim is to provide high standards of dental care in a friendly, comfortable and relaxed environment.

Our range of services

- easy access parking outside the practice or in a nearby car park
- same day emergency appointments wherever possible
- easy payments: e.g. cash, credit and debit cards

• dental health care recalls according to your needs

• preventive dentistry

 cosmetic dentistry including porcelain veneers, white fillings and tooth whitening

• crowns, bridges and dentures

dental implants

• dental care for children including sports guards

• disabled access with a ground floor surgery.

Joining our practice

If you would like to join our practice, please telephone to make a private appointment with the dentist for an initial assessment. You are welcome to come into the practice to have a look around and meet members of our dental team. Further information is available on our practice website; www.claregatedental.co.uk including all our available services, patient confidentiality and our complaints procedures.

Payment options

Care Plan

When we have dealt with your immediate treatment needs, we will discuss the benefits of you joining our Care Plan. Our Care Plan allows patients to spread the cost of their dental treatment by paying an agreed amount each month by Direct Debit.

Essentials Plan

Similar to our Care Plan, our Essentials Plan covers the cost of dental examinations and hygiene appointments (paid by monthly Direct Debit). Any additional treatment is provided on a discounted private basis.

Worldwide dental injury and emergency cover is included in both plans and you will also have access to a 24-hour helpline. Both plans are administered by DPAS Limited, who is authorised and regulated by the Financial Services Authority.

Private treatment

We also provide dental care on a private basis, allowing you to pay for your treatment as and when required. A list of the typical costs involved is available at reception.

Similar options are available for children.

Emergencies

Whenever possible please contact us about emergencies during normal practice hours, preferably before 10am. In case of an

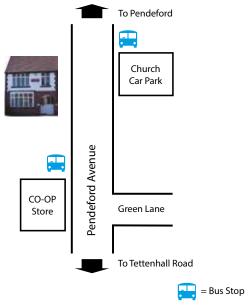
emergency out of hours please telephone the practice number.

If we are not in, the answering machine will give you the number of the dentist to call. If treatment is necessary we will do our best to arrange it the same day.

If you have any queries, please ask a member of staff.

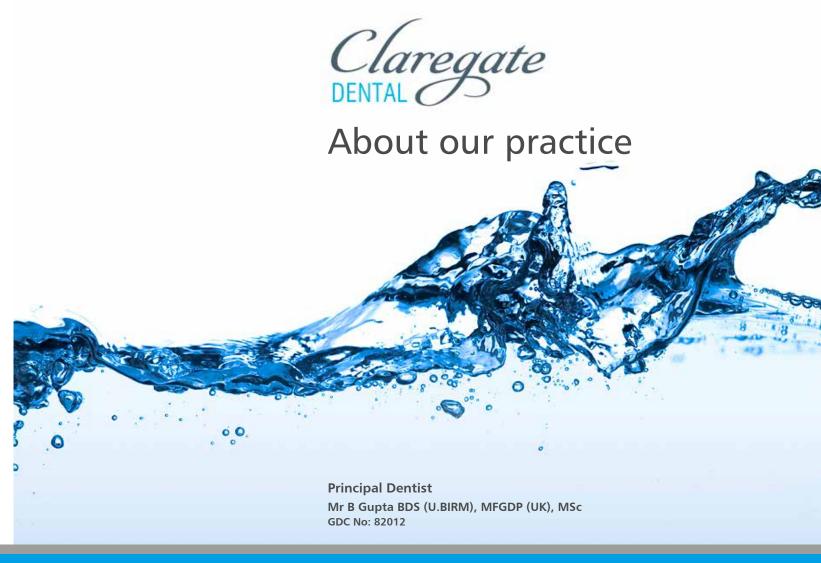
How to find our practice

Parking is usually available in front of the practice. A car park is also accessible opposite the practice. The following buses serve the practice: 6 and 6A.



Opening times

Early or late appointments are available by prior arrangement. Please contact the practice for details. If you have to cancel an appointment, please give us 24 hours notice so that we can offer the appointment to someone waiting for treatment. We may make a charge for short notice cancellations or missed appointments.



Opening Hours

9.00am - 1.00pm 2.00pm - 5.30pm Wednesday 9.00am - 1.00pm 2.00pm - 5.30pm Thursday 9.00am - 1.00pm 2.00pm - 5.30pm

Claregate Dental Practice

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